

# Adult Social Care Prevention and Personalisation

Improvement and Scrutiny  
Committee- People

9 November 2022

## Assessments and



# What are we aiming to achieve

To use a strength based approach to our assessment and review arrangements so that we can support people to maximise independence, choice and autonomy to enable them to live their best lives.

# Legislative Framework

**The Care Act 2014**

**The Mental Health Act**

**Human Rights Act**

**Mental Capacity Act**

**Deprivation Of Liberties (DOLS) – to be replaced by Liberty Protection Safeguards (LPS)**

**Making Safeguarding Personal (MSP)**

# Service Delivery Arrangements

**Countywide Adult Care Assessment and triage Team (ACATT)**

**Countywide Approved Mental Health Practitioner (AMHP) Team**

**Countywide Hospital Social Work Team**

**Countywide locality based Mental Health Teams**

# Service Delivery Arrangements

**Amber Valley**

**Erewash**

**Bolsover**

**High Peak**

**Chesterfield**

**North East Derbyshire**

**Derbyshire Dales**

**South Derbyshire**

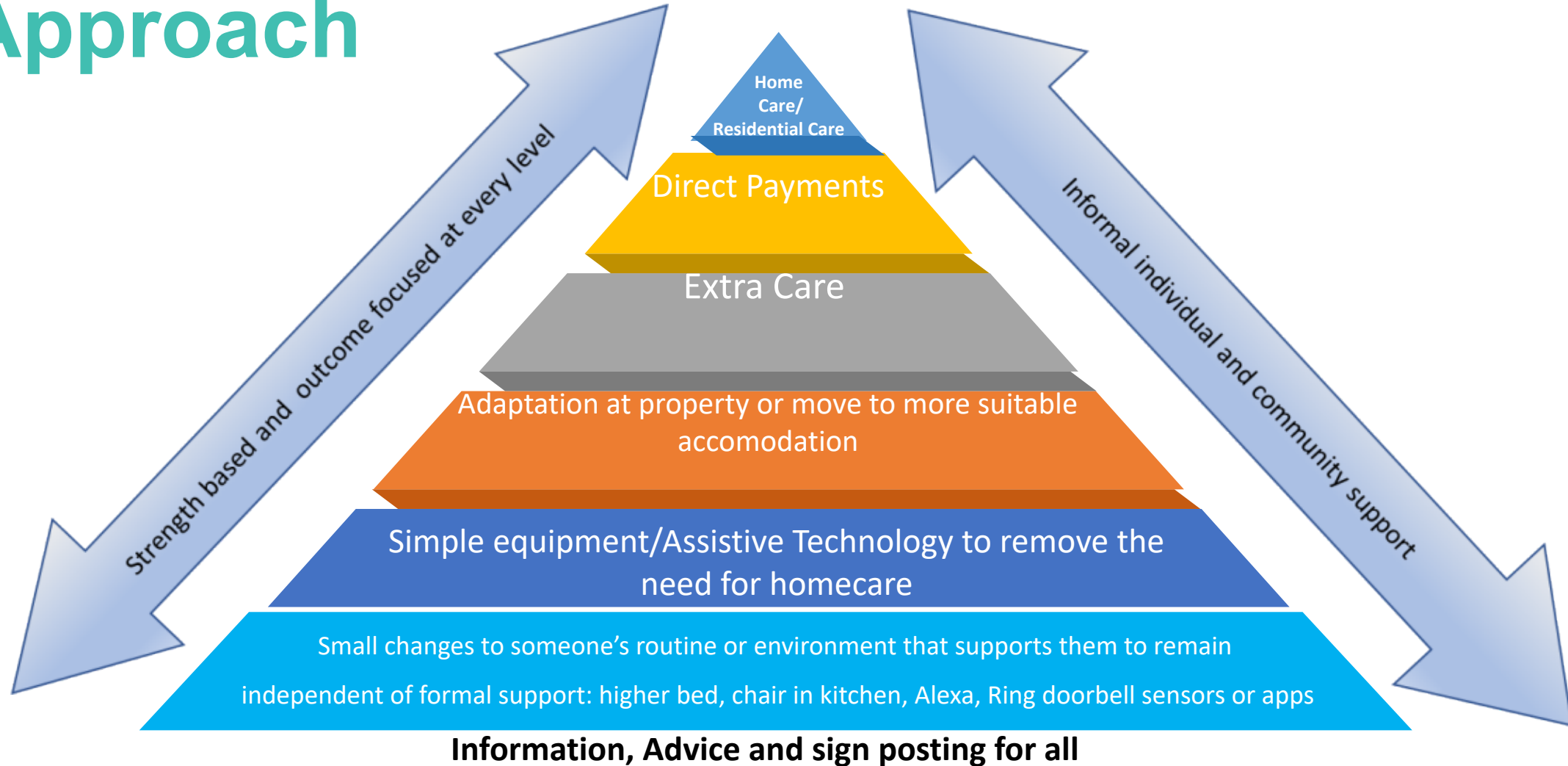
# Adult Social Care Practice Framework

<b>Adult Social Care Practice Framework</b>	<b>Why?</b>	We want every person in Derbyshire to live in the place they call home with the people and communities where they look out for one another, doing the things that matter to them					
	<b>Who?</b>	<b>Everybody</b>		<b>People with urgent needs for support</b>		<b>People with longer term needs for support</b>	
		We listen to people to understand what matter to them. We make connections and build relationships to improve people's wellbeing and independence		We don't make long term plans in a crisis. We work with people until we are sure there is no immediate risk to their safety, health or wellbeing and they have regained stability and control in their life.		If people need longer term care and support, we work with them to understand what a good life looks like for them. We make sure they have resources and support to live the life they choose and do the things that matter to them as independently as possible	
	<b>What?</b>	<b>Well being and independence</b>	<b>Information and advice</b>	<b>Active and supportive communities</b>	<b>Flexible and integrated care and support</b>	<b>When things need to change</b>	<b>Workforce</b>
		Living the life I want, keeping safe and well	Having the information I need, when I need it	Keeping family, friends and connections	My support my own way	Staying in control	The people who support me
	<b>How?</b>	<b>We're kind</b>	<b>We behave</b>	<b>We're trusting</b>	<b>We're transparent</b>	<b>We're present</b>	<b>We're honest</b>
		We respect and understand people as individuals. We don't make snap judgements	We know and follow the law, ethics and best practice. We are always open to improvement	We trust people know what's right for them. We listen and we keep an open mind	We are open about our procedures, making them clear so people know what they can and cannot expect	We connect and engage well with people. We respond in a timely manner	We are honest about what we are going to do. When we say we are going to do something, we do it.
		<b>We know the language we use matters, we use plain, respectful and kind language</b>					
<b>So?</b>	Better experiences and better lives for people		Improved morale and satisfaction for our workforce		More sustainable use of resources		

# Statutory Duties

- ❖ Assessment of Needs under the Care Act 2014
- ❖ Care and Support planning to meet assessed needs
- ❖ Provision of Personal Budgets to support unmet eligible needs where these cannot be met any other way
- ❖ Professional support
- ❖ Arrange care where necessary
- ❖ Reviews including participation with Multi Disciplinary Team (MDT) reviews with system partners
- ❖ Assessment for equipment and adaptations
- ❖ Coordination of Safeguarding investigations and protection arrangements for vulnerable adults including Vulnerable Adult Risk Management (VARM)
- ❖ Mental Health Act Assessments (AMHPS)

# Graduated / Stepped Approach





# Eligibility

- ❖ Presenting needs: Self defined (what the person presents with)
- ❖ Assessed Needs and Associated Outcomes (goals): Identified through assessment
- ❖ Eligible Needs and Associated Outcomes: Needs and goals which meet the threshold of the Care ACT (2014)
- ❖ Unmet Eligible Needs and Associated Outcomes: what remains unmet after the application of strength based approaches and will require support via a personal budget

# Quality Assurance – opportunities for monitoring and audit

- ❖ Feedback from the people of Derbyshire (compliments, complaints, health watch)
- ❖ Feedback from system partners (health, housing, PVI sector, Derbyshire Safeguarding Adults Board)
- ❖ Data: Safeguarding referrals, Safeguarding Adults reviews, Making SG personal feedback from individuals
- ❖ Data: Data Dock performance monitoring tool
- ❖ Supervision: opportunity for case audit and practice learning discussions
- ❖ From April 2023: Feedback from CQC through national ASC Inspection arrangements

# Quality Assurance - activities introduced to support practitioners

- ❖ Simplification of documents and pathways in mosaic
- ❖ Role of ACATT in triaging
- ❖ Introduction of Peer Group Discussions
- ❖ New Case file audits
- ❖ Use of Supervision and My Plan (PDR)
- ❖ Development and introduction of improvement cycle activity to have leadership team oversight of activity, performance and outcomes

# Challenges and Opportunities

- ❖ Sustained increased demand
- ❖ Pressure from Health re Hospital discharges and use of interim placements
- ❖ Care Market (Cost and availability of Home Care)
- ❖ Recruitment and retention of registered colleagues (SW, OT, AMHPS)
- ❖ New statutory responsibilities
- ❖ Care Act reform (October 2023?)
- ❖ Mental Health Act reform
- ❖ Liberty protection Safeguards(LPS)
- ❖ Inspection readiness (April 2023)

# Thank you and Questions....

